

Circular Ref: 2020/0001

Date: 10 February 2019

Fraudulent Emails

We have recently received more fraudulent emails, some messages falsely appear to be from Andrew Liu advising monies should be remitted to another account. The sender email address shows Andrew Liu's email address. The "reply email address" shows the fraudulent email address. Similar cases were confronted by insurers and correspondents when claims were handled.

All staff and clients are reminded to be alert and double check the **REPLY** address to ensure it is a valid address, if in doubt, please call the sender for verification.

Clients are further reminded:

1. There is **NO CHANGE** in Andrew Liu & Co Ltd and this will remain unchanged permanently.
2. If an email has been received advising new bank details and looks like it is from our company, please call our company to double check.
3. All payments should follow bank details on **HARD COPY** of debit notes. **DO NOT ASSUME** soft copy debit note bank details are correct, it may be a fake copy. Please ensure the bank details are genuine by calling our company to double check before payment if in doubt.

Source of Information: Andrew Liu & Co., Ltd www.andrewliu.com.hk